

Regulations of the symposium / conference

1. Postanowienia ogólne

- 1.1. **XVIII Water and Wastewater Management Congress 2024** hereinafter referred to as the symposium, takes place on **October 15-16, 2024** at the Ibis Styles Wrocław Centrum Hotel, Poland.
- 1.2. The organizer of the symposium is BMP limited liability company Limited partnership with its registered office in Racibórz.
- 1.3. The provisions of these Regulations apply to all its Participants and Applicants.
- 1.4. Within the meaning of these Regulations, a Participant is a person taking part in a symposium, and a Representative is a reporting person authorized to order services related to the symposium.

2. Participation rules

- 2.1. Conditions of participation
 - 2.1.1. The Organizer sends an information form, price list, participation card as an invitation to participate in the symposium.
 - 2.1.2. Materials for the symposium are also posted on the Internet at kierunekCHEMIA.pl, kierunekENERGETYKA.pl, kierunekSPOZYWCZY.pl, kierunekFARMACJA.pl.
 - 2.1.3. Application for participation in the symposium is done by completing and signing the registration form, hereinafter referred to as the form, and sending it to the Symposium Organizer.
- 2.1.5. Registration of participation in the symposium:
 - a) The Participant or Representative is obliged to fill in the registration form legibly and send it in electronic form or by fax to the Organizer of the symposium within a specified period. In the event of late submission of a completed and signed registration form, the Organizer does not guarantee participation in the symposium
 - b) The form should be signed by persons authorized to make declarations of will on behalf of the company and should indicate in its content the Representative - the person for direct contacts. Equal to the submitted registration form is the application for participation in the Organizer's electronic notification system that does not require a signature.
 - c) In the case of registration on behalf of another person and entering the data of a third party, the Representative guarantees to have the appropriate authorization to register, set up an account or make the statements required for registration has complied with the requirements set out in Article 14 of Regulation 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation OJ L 2016.119.1), and is responsible for any consequences of data entry contrary to such authorization.
 - d) It is allowed to put on the form your own information for consultation regarding participation.
 - e) Sending the registration form is tantamount to accepting the Organizer's regulations.
 - f) Confirmation of acceptance of the application for implementation is the receipt of confirmation of participation with calculated costs along with a proforma.
 - g) Information and statements related to participation in the symposium and ordering additional services related to it may be sent to the e-mail address of the Participant and the Representative. A statement sent to such address shall be deemed to be delivered to a Participant or Representative who has been registered using a given address. Changing the address requires notification to the Organizer.
 - h) Payments for participation in the symposium resulting from the issued pro forma must be paid on time to the Organizer's bank account specified in the issued document. Other forms of payment are possible by written agreement with the Organizer. The Organizer may refuse to participate in the symposium in case of non-payment of dues, of which it will inform in writing.
- 2.2. Cancellation of participation in the symposium
 - 2.2.1. A participant or Representative may cancel participation in the symposium at no cost in writing/electronically, under pain of cancellation, up to 60 days before the start of the symposium.
 - 2.2.2. In case of cancellation of participation in the symposium, the Organizer will charge:
 - a) 100% of the cost of participation in the event of notification of cancellation of participation in the symposium in a period less than and equal to 14 days before the start date of the symposium and during the symposium.
 - b) 50% of the cost of participation in the event of cancellation between 59 days and 15 days prior to the symposium start date.
 - 2.2.3. In the event of cancellation of the symposium, the Organizer shall immediately notify the Participants/Representative in writing and refund the fees, subject to Section 2.2.5.
 - 2.2.4. In the event that the date of the symposium is rescheduled, the Organizer shall promptly notify the Participants/Representative in writing and refund the ordered services if a cancellation is received due to the rescheduling of the symposium, subject to Section 2.2.5.
 - 2.2.5. The organizer reserves the right to cancel, shorten, reschedule or reschedule/agenda the symposium in the event of force majeure preventing the symposium or in the event of a threat to the life or health of participants. In the aforementioned cases, reimbursement will not be made for services that were provided prior to the decision to cancel or postpone the symposium.
 - 2.2.6. The Organizer does not cover additional costs of the Participant - not included in the participation costs included in the confirmation of participation, including costs of additional services of the Participant - related to hotel accommodation, resulting from the hotel regulations, such as: parking fees, fees for exceeding the established hotel day, fees for additional orders, etc.
 - 2.2.7. Each participant, by signing the conditions of participation, is obliged to respect generally applicable legal regulations, guidelines of the Sanitary Inspection, or other relevant institutions relating to ensuring epidemiological safety, as well as the detailed rules on symposium safety established and made available with the terms of participation by the Organizer (if established).
 - 2.2.8. The organizer reserves the right to change the event into online version. In this case, the organizer will adjust the offer promotion and take into account the refund of the difference between the stationary and online conference in accordance with the price list attached as Appendix 1 to the regulations. Any difference between the stationary and online conference will be refunded. The refund will not apply to the Participant's individual additional costs - not covered by the cost of participation included in the confirmation of participation, including the cost of additional services of the Participant
 - 2.2.9. In the event of a change of the event in the online version, the Participant or Representative has the opportunity to report a no-cost cancellation up to 5 working days from the day of receiving information about the change.

3. Prices and terms of payment

- 3.1. Prices for participation and all permissible promotional opportunities are included in the confirmation of participation and in the symposium materials.
- 3.2. The payer (addressee of the invoice) is the company ordering particular services, related to participation in the symposium. In the event that the payer of the invoice is the Participant, not the company, then the Participant is obliged to inform the Organizer of this fact, enclosing all the data necessary to issue an invoice, in accordance with the provisions of tax law.
- 3.3. Invoices are issued within 7 days of receipt of the amount due.

4. Complaints

- 4.1. Complaints regarding the organization and the conduct of the symposium should be reported to the Organizer immediately during the duration of the symposium, so that their validity can be verified on an ongoing basis and confirmed in writing no later than within 2 days after the end of the symposium.
- 4.2. After the expiration of the above deadlines, complaints will not be considered.
- 4.3. Unless separate provisions stipulate otherwise, the Organizer shall respond to the Participant's complaint within 14 days of its receipt. In the event of a refusal to acknowledge the complaint, the Participants have the right to bring an action to a common court of law in order to pursue claims which were not acknowledged by the Organizer.

5. Program

- 5.1 The symposium shall be held according to the program determined by the Organizer and published in the symposium materials.
- 5.2 The Organizer reserves the right to make changes to the symposium program by moving the date of the lecture or changing the speakers. In such case, the participant shall not be entitled to claim compensation from the Organizer.
- 5.3 The topics and order of presentations in the program shall be based on the subject of the presentation and the order of applications.

6. Terms and conditions of company presentations

- 6.1. The organizer reserves the right to refuse to accept a presentation in the symposium program if the presentation is incompatible with the theme of the symposium
- 6.2. The presentation cannot contain elements violating the rights of third parties or that may constitute acts of unfair competition, cannot be associated with any electoral or political campaign, cannot promote or support any party or other political formation, and cannot in any other way serve to achieve political goals of any person. If the prohibitions described in the first sentence are violated, the Organizer has the right to discontinue the presentation, without the possibility of the Participant's claiming any costs or financial claims on that account.
- 6.3. The time of the presentation cannot be exceeded and the Organizer reserves the right to interrupt the presentation after the time allocated for it has elapsed. If the purchased time is exceeded, the Organizer has the right to charge additional fee - proportionally to the basic fee for each minute of extension.
- 6.4. The starting time of the presentation shall be recorded and controlled by the Organizer.
- 6.5. The technical equipment used for the presentation should be checked during the break preceding the presentation.
- 6.6. Any additional elements of company promotion during the presentation should be previously agreed with the Organizer.
- 6.7. The Organizer is not responsible for the computer equipment and software owned by the presenter.

7. Exhibition stand.

7.1 Stand.

- 7.1.1. The location of a stand shall be determined by the Organizer. Stand location shall result from the organisational and technical conditions of the exhibition grounds and construction design of the exhibition area.
- 7.1.2. The Organizer provides the stand or the exhibition space for its construction by the date specified in the programme of the symposium. The Exhibitor is obliged to prepare the stand and dismantle it within the time specified by the Organizer and the facility manager. Any earlier work before the assembly time or delays in dismantling must be done with the consent of the Organizer.
- 7.1.3. If the stand is non-standard - its design shall be presented to the Organizer and details shall be agreed.
- 7.1.4. The organizer reserves the right to change the location of the stand, if the assigned place does not meet the technical conditions of the project or its implementation is inconsistent with health and safety and fire protection regulations.
- 7.1.5. The organizer reserves the exclusive right to arrange the outer walls of the stand.
- 7.1.6. The Exhibitor shall return the exhibition area to the Organizer in the same condition in which it was made available to the Exhibitor, empty of all contaminants and objects, with the equipment issued to the Exhibitor. The Exhibitor is responsible on a risk basis for damage and other losses related to the use of the space and equipment. The Organizer is authorized to charge costs of removing contamination, objects and damages from the stand.
- 7.1.7. In case of development of a larger area, the Organizer has the right to charge an additional fee.
- 7.1.8. To the extent not regulated in the registration form or these Regulations, the terms and conditions of the exhibitor's participation in the symposium shall also be determined by the regulations of the facility where the symposium is held and the provisions of the civil law on fixed-term leases.

7.2 Exhibits

- 7.2.1. The Organizer reserves the right to refuse permission for the installation of exhibits which they deem dangerous or disruptive, having the effect of damaging the property of the facility where the conference is organized. Valuable items should be secured by the Exhibitor.
- 7.2.2. Exhibits may not be placed in passageways adjacent to the stand, equipment demonstrations may not hinder or prevent the safe movement of Participants and visitors.
- 7.2.3. The Organizer is not responsible for lost exhibits
- 7.2.4. The Exhibitor is responsible for customs clearance of materials brought for the purposes of the symposium to the venue where the symposium is organized.

8. Entry to the application

- 8.1 The entry to the mobile application of the event is made according to the conditions contained in the information form.
- 8.2 The Organizer is not responsible for the content of the entry.
- 8.3 The condition of the entry is the prior submission of materials. The prior submission of the materials shall be understood as the delivery of the materials by the specified deadline.

9. Distribution of advertising materials

- 9.1 Advertising materials may be distributed by the Exhibitor only at his/her stand or through the Organizer for an additional fee.
- 9.2 Placing the advertising posters, decorations and other advertising elements outside the stand requires the Organizer's prior written notification and consent.

10. Insurance and safety

- 10.1 The Organizer shall not be liable for accidents to persons or loss, damage and destruction of exhibits during the symposium. This provision does not exclude liability for damage caused by tort and intentional acts of the Organizer.
- 10.2 The Organizer shall not be liable for damage caused by theft, fire, explosion, flooding, water supply disruption, lightning and other such causes, as well as other actions that can be attributed to force majeure.
- 10.3 The Participant is obliged to immediately inform the Organizer about any accident or any other damage.

11 Final provisions

- 11.1 The Participant agrees to comply with the rules and regulations of the facilities where the symposium takes place and any other arrangements established between the Participant and the Organizer.
- 11.2 The Organizer may also record the event for documentation purposes or for advertising and promotional purposes of the Organizer. The Organizer may use such a recording or its fragment, including the image of the Participant or other person present at the event's venue, without time and territorial restrictions, without the necessity to pay remuneration for the use of the image, in all fields of exploitation, including the fields of exploitation specified in art. 50 of the Act on copyright and related rights, in particular through its recording, multiplication, circulation and dissemination.
- 11.3 Any disputes concerning the organization of the symposium will be settled amicably in the first place, and in case of failure to reach an agreement, they will be settled by a court having jurisdiction over the seat of the Organizer.
- 11.4 The Participant consents to the processing of the personal data by the Administrator for the purposes of carrying out the ordered service, including making the personal data available to other Users.
- 11.5 If, in connection with registration, participation, or use of services related to the symposium, the Participant provides the Organizer with any materials, e.g., items, bios, photographs, graphics, or recordings for use or access in connection with the participation in question, such provision shall constitute authorization for the Organizer to use such materials for their intended purpose, including as part of the symposium information services and recording or monitoring of the symposium.
- 11.6 Due to the need to ensure safety, comfort and possibility of verification of the entitlement of Participants, the Organizer identifies them e.g. by means of individual accounts in the on-line registration service or personal identifiers. The Organizer reserves the right to control and verify the identity of Participants and their rights to enter the facility or services related to the symposium e.g., in the form of requesting an ID or a document confirming identity.
- 11.7 Participants should attend the symposium openly and in person, and in particular may not assign privileges of registration or services at the symposium to others, or transfer badges or entrance passes to other persons. Assignment of privileges will only be possible with the approval of the Organizer.

- 11.8 Subject to specific conditions applicable to separate parts of the venues where the symposium is held or to the individual consent of the Organiser, the following are prohibited on the venues: smoking, use of electronic cigarettes and consumption of alcohol, as well as undertaking any other activities which could pose a threat to the safety of persons or property. The conditions and locations where smoking, alcohol consumption or any other of the above mentioned behaviors are allowed are decided only by the Organizer.
- 11.9 It is forbidden to bring: weapons, pyrotechnics and other dangerous materials, including those that can lead to fire, destruction of property or damage to the health of the Participant or other people to the facilities where the symposium takes place. This also applies to equipment and materials related to assembly, adaptation or disassembly that may involve the use of high temperatures or flammable chemicals. In justified cases, the abovementioned devices or materials may be brought into the facilities with the special permission of the Organiser and the facility manager, and on condition that they are used by persons with appropriate authorization and security. Apart from cases clearly permitted by the Organiser, it is forbidden to move or take out of the venues or places designated by the Organiser, any equipment of the venues or equipment related to the course of the given symposium.
- 11.10 The Participant certifies that in relation to the performance of this Agreement the Participant will maintain due diligence and comply with all anti-corruption laws in effect in Poland and within the European Union, both directly, as well as by acting through business entities controlled or affiliated with the Participant.

Regulations for b2b meetings and BMP mobile application

1 General Provisions

- 1.1 These Regulations (hereinafter referred to as "Regulations") set out the terms, conditions and scope of use of the BMP mobile application for mobile devices running iOS or Android operating systems (hereinafter referred to as "Application") and constitute regulations within the meaning of Article 8 of the Act of 18 July 2002 on electronic services.
- 1.2 The owner and operator of the Application, as well as the provider of the services rendered through it, is BMP limited liability company Limited partnership with its registered office in Racibórz 47-400, ul. Morcinka 35, phone: (032) 415 97 74, 414 97 83, fax: (032) 414 9773, NIP: 639-20-03-478, Account: Bank Spółdzielczy Racibórz, Account no: 40 8475 0006 2001 0014 6825 0001, a company registered in the District Court in Gliwice under KRS number: 0000406244, REGON: 242 812 437, hereinafter referred to as MP, Service Provider or Operator.
- 1.3 Within the meaning of these Regulations, an Application User is a natural person who, through the Application installed on his/her own mobile device, makes use of the functionalities offered by the Application (hereinafter: "User").
- 1.4 Services provided through the Application consist in particular in:
 - a) provision of information regarding events organized by the BMP,
 - b) declaration of participation in events,
 - c) active participation in a conference using the interactive capabilities of the Application,
 - d) interaction between event participants (organization of b2b meetings)
- 1.5 Upon downloading and installing the Application on the User's mobile device, the User enters into an agreement with the Operator for the provision of electronic services through the use of the Application.

2. Technical requirements and application access rules

- 2.1 The Application is available to all persons using mobile devices that meet the following technical requirements, on which these persons will download the Application from the respective application store and launch it correctly.
- 2.2 The User's mobile device on which the Application is to be launched should meet the following technical requirements for the operating system:
 - 2.2.1 for the Application version downloaded from the App Store - iOS version 12.4 (or later),
 - 2.2.2 for the Application version downloaded from the Google Play store - Android version 6.0 (or later).
- 2.3 Downloading and installing the Application from sources other than those indicated above shall constitute a violation of the Regulations. The above provision does not apply to mobile devices of Users on which the Application has been preinstalled and to which the Operator has given its consent.
- 2.4 One of the following Device features must be activated for the Application to start and function properly:
 - 2.4.1 an active Internet connection,
 - 2.4.2 active Wi-Fi connection.
- 2.5 In order to use the functionalities of the Application, the User should first register via the Application.
- 2.6 Downloading the Application from the stores indicated in clauses 2.2.1 and 2.2.2 of the Regulations, as well as using the basic services offered by means of the Application is free of charge. The Operator allows the possibility of adding additional, payable Application functionalities. Paid Application features will be clearly marked, so that the User has full knowledge of the costs incurred in connection with the use of paid Application functionalities.
- 2.7 The data transmission costs required for downloading, installing, launching and using the Application are covered by the Users themselves under agreements concluded with telecommunications operators or other Internet service providers. The User is liable for any charge for the data transmission necessary to use the Application. The Operator recommends that the Users of the Application use the application or operating system functions which consist in the measurement of the amount of transmitted data.
- 2.8 The Application and all materials and information contained therein, as well as the layout of the content presented within the Application, and the logos, graphic elements and trademarks, are subject to exclusive rights of the Operator or its business partners and are protected by law.

3. User Registration.

- 3.1 During the first start-up of the Application the User shall undergo a registration process, which consists in creating an individual User account (hereinafter: "Registration"). Account registration on the Application may also be carried out using an account from the LinkedIn.com portal
- 3.2 To complete the Registration, the User is required to provide the following information:
 - 3.2.1 first name and surname
 - 3.2.2 telephone number
 - 3.2.3 e-mail address;
 - 3.2.4 password;
 - 3.2.5 repeated password;
 - 3.2.6 company name and confirmation by the User for having read and accepted the Terms of Use.
- 3.3 To the email address provided by the User during the Registration process, a message with an activation link will be sent, confirming completion of the Registration process.
- 3.4 Start up and logging into the Application (or having the Application running in the background) is necessary to use the functionalities of the Application.
- 3.5 The User has the right to edit the data provided during the Registration process and to change the password established during the Registration. Data editing and password change is possible via the Application.
- 3.6 During Registration, as well as in connection with the use of the Application, the User is obliged to:
 - 3.6.1 provide data that is truthful, accurate and up-to-date and not misleading;
 - 3.6.2 to update the data provided during Registration in the event that it is subsequently changed; this data is updated within the settings of the Application;

- 3.6.3 to keep the login password for the Application in secret and not to make it available to other persons.
- 3.7 The Operator may extend the registration form with additional fields which filling in by the User is voluntary (optional data) and has no influence on the positive completion of the Registration process.
- 3.8 The User is solely responsible for the inconsistency of the data provided, as well as for disclosing the login password in the Application to third parties.
- 3.9 The Operator reserves the right to restrict the User from using the Application until the User confirms that the data provided is correct. The Operator will indicate to the User a way to confirm the data by means of a message sent to the e-mail address provided by the User during Registration, or by phone.

4 Terms of use of the Application

- 4.1 Users are obliged to use the Application in a manner consistent with the applicable law, Regulations and the regulations of the stores from which the Application has been downloaded, as well as the principles of social coexistence, including the general rules for the use of the Internet and mobile applications.
- 4.2 Users are obliged in particular to:
- 4.2.1 use the Application in a manner which does not disrupt its operation;
- 4.2.2 use the Application in a manner that is not harmful to other users and the Operator, while respecting the personal rights of third parties and any other rights to which they may be entitled;
- 4.2.3 Use all information and materials provided through the Application only within the scope of the permitted use.
- 4.3 Users must immediately notify the Operator of any violation of their rights in connection with the use of the Application.
- 4.4 In order to enable correct use of the Application, Users must accept to receive push notifications for the services provided by means of the Application as indicated in clause 2.4 of the Terms of Use.
- 4.5 The Operator reserves the right to occasionally perform improvement and maintenance works and to update the systems enabling the provision of the Services under these Terms and Conditions, which may cause limitations in the use of the Application. If it is necessary to carry out the works referred to in the sentence above for reasons beyond the Operator's control, the Operator will inform about the work and the related break in the provision of the Application at least at the commencement of such work. Restrictions on the use of the Application during periods of modernization, maintenance and updating work, which the Operator has announced in accordance with these Rules, shall be deemed to be without fault of the Operator.

5. Operator's responsibility

- 5.1 The Operator maintains ongoing supervision of the technical functioning of the Application and ensures that it is working correctly.
- 5.2 The User uses the Application voluntarily, at own risk and shall ensure that the Application can function correctly to the extent that it is dependent on the User (e.g. correct functioning of the mobile device, use of settings to receive current notifications from the Application, etc.). The operations of services, applications and websites other than the Application are the responsibility of their providers.
- 5.3 The Operator shall not be liable for limitations or technical problems in data communication systems used by mobile devices of the Users, which prevent or restrict the User from using the Application and the services offered thereunder.
- 5.4 Without prejudice to generally applicable legislation, in particular consumer legislation, the Operator shall not be liable for any indirect or consequential damages or lost profits if these damages are incurred by the User in connection with non-performance (misperformance) of the service or as a result of non-performance (misperformance) of the agreement by the Operator.
- 5.5 The User shall immediately notify the Operator about identified unauthorized, non-executed or improperly executed services in the manner as indicated in Chapter 9 (CLAIM PROCEDURE).
- 5.6 The Operator's liability for non-performance or improper performance of services shall be excluded in case of force majeure or if the non-performance or improper performance of a Payment Order results from other provisions of law.

6. Termination of use of the Application

- 6.1 The Users may stop using the Application at any time, in particular if the changes made to the Terms of Use, the Privacy Policy or the Application updates are not accepted by the Users. To cease using the Application, it must be deleted from the mobile device.
- 6.2 In the event that the user performs actions that are prohibited by law or the Terms of Use, or that contravene the rules of social coexistence or endanger the legitimate interests of the Operator and in particular the good name of the Operator, the Operator may take all measures permitted by law and restrict the possibilities of using the Application and the services provided through it.

7. Intellectual property

- 7.1 The Application and the Materials contained therein, including works, trademarks, databases, their selection and combination in the Application, are subject to protection provided by the applicable legislation in this respect.
- 7.2 In the event that the rights to the works, trademarks and databases made available in the Application are vested in third parties The Provider shall have the agreements concluded with such third parties, or shall present them pursuant to the applicable legal provisions in this respect.
- 7.3 The use of works or databases provided in and through the Application does not cause the Users to acquire any derivative rights to the works and databases.
- 7.4 Without the prior consent of the Service Provider, Users may use the Application as well as the works and databases contained therein only within the framework of permitted use as provided for in the Copyright and Related Rights Act and the Database Protection Act. In particular it is not permitted to:
- a) multiply, modify, block, publicly display and share the Application or its parts on the Internet, neither works included in the Application or parts thereof, except the cases indicated by the provisions of law applicable in this regard;
- b) download the contents of the databases and to reuse them entirely or in part.
- 7.5 By uploading the Materials to the Application, the User declares that the Materials in question are free from any defects, including legal defects, and third party claims, and that the rights and consents required under the applicable provisions of law to the extent of his actions are obtained, in particular the economic copyright and the right to use the image. The User shall have the right to make the Materials available in the Application without violating any rights or goods of third parties, and hereby declares that the content and form of the Materials do not violate the applicable provisions of law.

8. Personal Data

- 8.1 In case of using some Services in the application, the User should provide own personal data - providing personal data is obligatory and is necessary to provide the Services within the application. The processing of Users' personal data by the Service Provider will be carried out in accordance with the legal provisions in force in this regard, in particular in accordance with the Act of 10 May 2018 on the protection of personal data (Journal of Laws 2019.1781 i.e.) and the Act of 18 July 2002 on the provision of electronic services (Journal of Laws 2020.344 i.e.).
- 8.2 The administrator of the Users' personal data is BMP company with its seat in Racibórz ul. Morcinka 35
- 8.3 Service Provider shall process Users' personal data only for the purpose of providing the given Service and to the extent necessary for its implementation. Processing of Users' personal data for purposes other than those specified in the previous sentence shall be carried out only after obtaining the consent of the User and within the scope specified in the said consent.
- 8.4 Each User has the right to inspect their personal data, as well as the right to correct them and request their deletion. For this purpose, written information should be sent to the Service Provider at the address of BMP, Morcinka 35, 47-400 Racibórz or sent by e-mail to the following address: biuro@e-bmp.pl. In the event that personal data are necessary for the performance of a given Service, the request to delete this personal data is tantamount to a statement on the termination of the contract for the provision of a given Service.

9. Complaint procedure

- 9.9.1 Each User has the right to lodge a complaint in matters related to the functioning of the application.
- 9.2 Complaints should be submitted by e-mail to the address: biuro@e-bmp.pl or by post to the address: BMP, ul. Morcinka 35, 47-400 Racibórz.
- 9.3 The Service Provider will investigate the complaint within 14 days of receiving it.
- 9.4 The response to the complaint shall be sent to the User at the address provided by the User in the complaint.
- 9.5 The Service Provider reserves the right to extend the period specified in section 9.3 - if the investigation of the complaint requires unusual, special actions and arrangements, or encounters obstacles independent and not attributable to the Service Provider (equipment

failures, Internet network, etc.). The Service Provider further states that investigation of the complaint may require obtaining additional explanations from the User - the time needed to provide such explanations by the User shall each time extend the period of investigation of the complaint.

10. B2b meetings

- 10.1 User meetings take place only at the place and time of conferences/symposia organized by the Administrator.
- 10.1.1 The administrator ensures the technical and organizational preparation of the meeting by providing appropriate premises conditions and technical means necessary to conduct it.
- 10.2 Meetings are held according to a schedule agreed upon by the meeting parties and at a strictly designated time and place.
- 10.2.1 The administrator, as part of logistical support, reserves the right to possibly change the dates of the agreed meetings.
- 10.2.1.1. The administrator is obliged, as part of logistical and technical support, to notify the parties about the meeting, its place and time.
- 10.3 Participation in the conference/symposium is equivalent to the use of b2b meetings, unless the Participant submits a declaration refusing the use of the service.
- 10.4 The User has the right to send meeting invitations to other Users.
- 10.5 The recipient of an invitation can accept or reject the meeting proposal.
- 10.5.1 The Administrator is not responsible for rejected invitations.
- 10.5.2 The recipient of the invitation may cancel the meeting even after previous confirmation.
- 10.6 Administrator is not responsible for the course of the meeting or for the absence of invited persons.
- 10.7 User has unlimited time access to the list of meetings of which the User is a Participant. The calendar of meetings of the User is not visible to other Users of the Service.

11. Final provisions

- 11.1 These Regulations may be amended by the Service Provider at any time. Amendments shall be published on an ongoing basis in the form of consolidated text of the Terms and Conditions in the Application together with the information about their execution.
- 11.2 The use of the application by the User after the introduction of changes to the Regulations means their unconditional acceptance. If the User does not accept the changes in Terms of Use, the application will not be available for use.
- 11.3 Subject to specific provisions referred to in Chapter I point 6 of these Regulations, Service Provider has the right to discontinue or modify the Services available in the application, and to introduce new Services to the application. The Service Provider is entitled to inform the Users about the above, in particular by posting an appropriate message in the application.
- 11.4 Subject to generally applicable legal regulations, pursuant to Article 7(1)(b) of Regulation (EU) No 1215/2012 of the European Parliament and of the Council of 12 December 2012 on jurisdiction and the recognition and enforcement of judgments in civil and commercial matters (Recast) (Official Journal of the EU L of 20 December 2012 2012.351.1), the court competent to hear disputes arising on the basis of or in connection with the contract concluded with the User shall be the court competent for the Operator.
- 11.5 Subject to generally applicable legal regulations, Disputes arising under the Agreement as well as any other disputes between the Operator and the User are subject to Polish law.

12. Availability of regulations

These Regulations in one document in PDF format are always available in the current version for download in the Application in the appropriate tab.

*Organizer states that in case of introduction of generally applicable legal regulations and guidelines issued by competent public institutions during the epidemic state, or state of epidemic emergency, in matters not regulated in the "Regulations of the symposium/conference and B2B meetings and mobile application", it will be possible to introduce additional regulations, which will be posted on kierunekCHEMIA.pl, kierunekENERGETYKA.pl, kierunekSPOZYWCZY.pl, kierunekFARMACJA.pl, as well as distributed by electronic correspondence (email) to the Participants registered so far for a specific symposium/conference.

Appendix no. 1

Package selection	What you gain:	Net cost:
CONFERENCE PARTNER	<ul style="list-style-type: none"> • Gaining the title of Partner of the conference • Exposure of the company's name as a Partner of the conference on the slide of the multimedia presentation displayed during the conference • Sending invitations with the sponsor's logo to selected specialists from pharmaceutical and cosmetic companies • Company presentation of up to 20 minutes - online • A4 advertisement in the branch magazine • Main banner on the branch portal website - for 1 month • An entry about the company with a link to the website in the electronic conference catalog • Access to the conference recording 	8 500 PLN
PACKAGE I	<ul style="list-style-type: none"> • Company presentation up to 15 min - online • Company logo presentation - displayed on a slide during the conference • A4 advertisement in a branch magazine • Banner on branch portal website - for 1 month • An entry about the company with a link to the website in the electronic conference catalog • Access to the recording of the webinar 	6 000 PLN
P PACKAGE II	<ul style="list-style-type: none"> • Company logo presentation - displayed on a slide during the conference • A4 advertisement in a branch magazine • Banner on branch portal website - for 1 month • An entry about the company with a link to the website in the electronic conference catalog 	3 000 PLN
PACKAGE III	<ul style="list-style-type: none"> • Company logo presentation - displayed on a slide during the conference • Presentation of a promotional video up to 2 minutes between panels • An entry about the company with a link to the website in the electronic conference catalog 	1 400 PLN
PACKAGE IV	<ul style="list-style-type: none"> • Company logo presentation - displayed on a slide during the conference • An entry about the company with a link to the website in the electronic conference catalog • Access to the recording of the webinar 	1 100 PLN
PACKAGE V	<ul style="list-style-type: none"> • Online interview with a company representative and presentation on an branch portal for 1 week • Access to the recording of the conference 	500 PLN
Contact us to set up a package selected specifically for you!		

We add 23% VAT to the above prices,